



NSW Inc.
Confidential and Proprietary

RealWearCloudで「Devices」 の設定情報を表示させる手順

v1.0
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4. 「Devices」の設定情報が表示される

RealWearCloudで「Devices」の設定情報が表示されない場合

1. 「Devices」 の設定情報が表示されない場合

「Devices」 の設定情報が表示されない場合は、管理者(Owner又はAdmin)へユーザーRoleの変更(Operator→Admin)を依頼する

The screenshot displays the RealWear Headset Management interface for a specific device. The device ID is Navigator520-4543-001 (MPA6N920D2052986). The 'Device Information' section is highlighted with an orange box and contains the following details:

- Status: Currently not visible
- Firmware version: Jan 12, 2023 (1.4.3-41) with an 'Update Available' link.
- Support: Service plan in date

Below the device information, there are two sections for app usage, both of which are partially obscured by a greyed-out 'PRO FEATURE' overlay. The overlay text reads: 'To see insights into your device and app usage, please upgrade to a pro workspace'. The sections are:

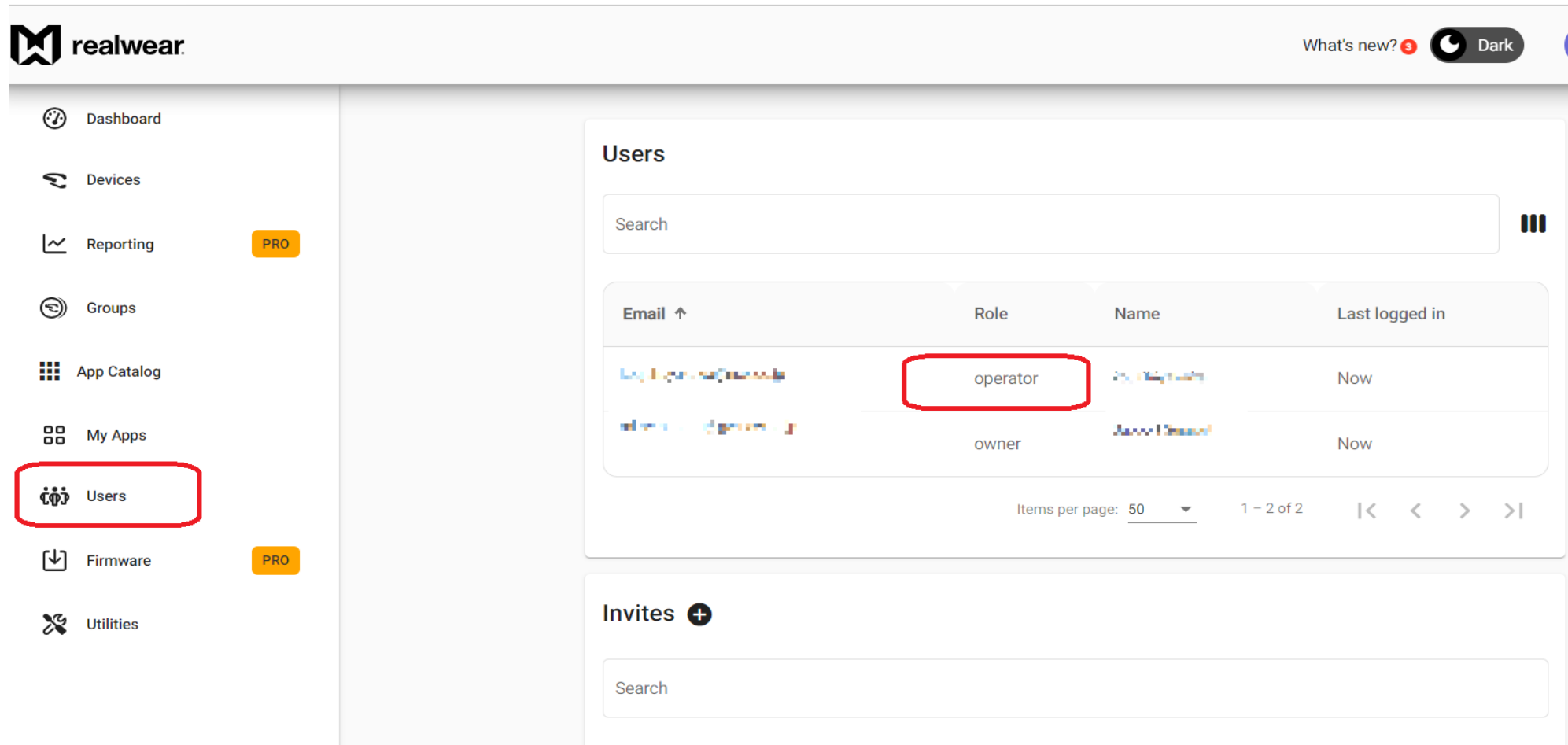
- Usage of all apps in the last 7 days
- Detailed usage of all apps in the last 7 days

At the bottom, there is a 'Device Groups' section with a table for managing groups. The table has columns for 'Group Name' and 'Actions'. An 'Add To Group' button is visible below the table.

管理者 (Owner又はAdmin) のRole変更作業

2. Operator Roleの確認

「Users」を選択して、該当のアカウントのRoleが「Operator」を確認する



The screenshot shows the RealWear user management interface. The left sidebar contains navigation options: Dashboard, Devices, Reporting (PRO), Groups, App Catalog, My Apps, Users (highlighted with a red box), Firmware (PRO), and Utilities. The main content area displays the 'Users' section with a search bar and a table of users. The table has columns for Email, Role, Name, and Last logged in. The first user has the role 'operator' (highlighted with a red box), and the second user has the role 'owner'. Below the table, there is a pagination control showing 'Items per page: 50' and '1 - 2 of 2'. Below the table, there is an 'Invites' section with a search bar.

Email ↑	Role	Name	Last logged in
[redacted]	operator	[redacted]	Now
[redacted]	owner	[redacted]	Now

3. Operator→AdminへRole変更

Role「Operator」となっているものを「Admin」へ変更する

The screenshot shows the RealWear user management interface. The left sidebar contains navigation items: Dashboard, Devices, Reporting (PRO), Groups, App Catalog, My Apps, Users (highlighted with a red box), and Firmware (PRO). The main content area is titled 'Users' and features a search bar and a table of users. A modal window is open over the table, showing a dropdown menu for role selection. The 'Admin' role is selected and highlighted with a red box. The modal also includes a 'Delete User' button, a 'Close' button, and an 'Update' button. The table background shows columns for Email, Role, Name, and Last logged in, with two rows of user data.

Email	Role	Name	Last logged in
kouji	Admin	hayakawa	4:02 PM
ml-rv	Operator	port Support	Now

ユーザーのRole変更後の確認作業

4. 「Devices」 の設定情報が表示される

Role 「Admin」 へ変更後のアカウントでログインすると「Devices」 の設定情報が表示される

The screenshot displays the RealWear admin console interface. The top navigation bar includes the RealWear logo, a 'PRO' badge, and user information for '早川 浩二' (Hiroki Hayakawa) with the role 'NSW'. The left sidebar contains a menu with items like Dashboard, Reporting, Groups, Wi-Fi, App Catalog, My Apps, RealWear Connect, Users, Firmware, and Knowledge Base. The 'Devices' menu item is highlighted with a red box. The main content area shows the configuration for a specific device: 'Device: SVBI-N500-6 (MPA6MC10N6359080)'. It includes a link to 'Edit device information', status indicators (Currently visible), firmware version (1.5.3-42) with an 'Update Available' link, and support status (Service plan expired on Dec 30, 2022) with a 'Renew support' link. Below this, there is a grid of configuration tiles: Home Screen, Pin Policy, Camera, Language Selector, Control Panel, Web Apps, WearHF, Cloud Sync, Applications (highlighted with a red box), Device Information, Remove Device, and Update Firmware. At the bottom, there is a section for 'Usage of all apps in the last 7 days' with a bar chart showing usage between 0.3h and 0.4h.



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